

Kansas City Aviation Department

Update to Airport Committee – June 23, 2016



Reviewing Potential Customer Service Improvements

- ➔ Additional electric outlets in public areas
- ➔ Wayfinding / Rental Car Signage
- ➔ Review Wi-Fi speed / coverage / study
- ➔ American Airlines checkpoint and gate area
- ➔ International gate area modernization
- ➔ Interior lighting
- ➔ Partnership with American Jazz Museum & Negro Leagues Baseball Museum
- ➔ Cell phone lot evaluation



Runway 1R / 19L Rehabilitation

- Phase 2 of two year project for rehabilitation of eastern runway
- 90 day closure of intersection with Runway 9/27 begins July 11
- Approximate total program cost: \$45M (75% grant funded)



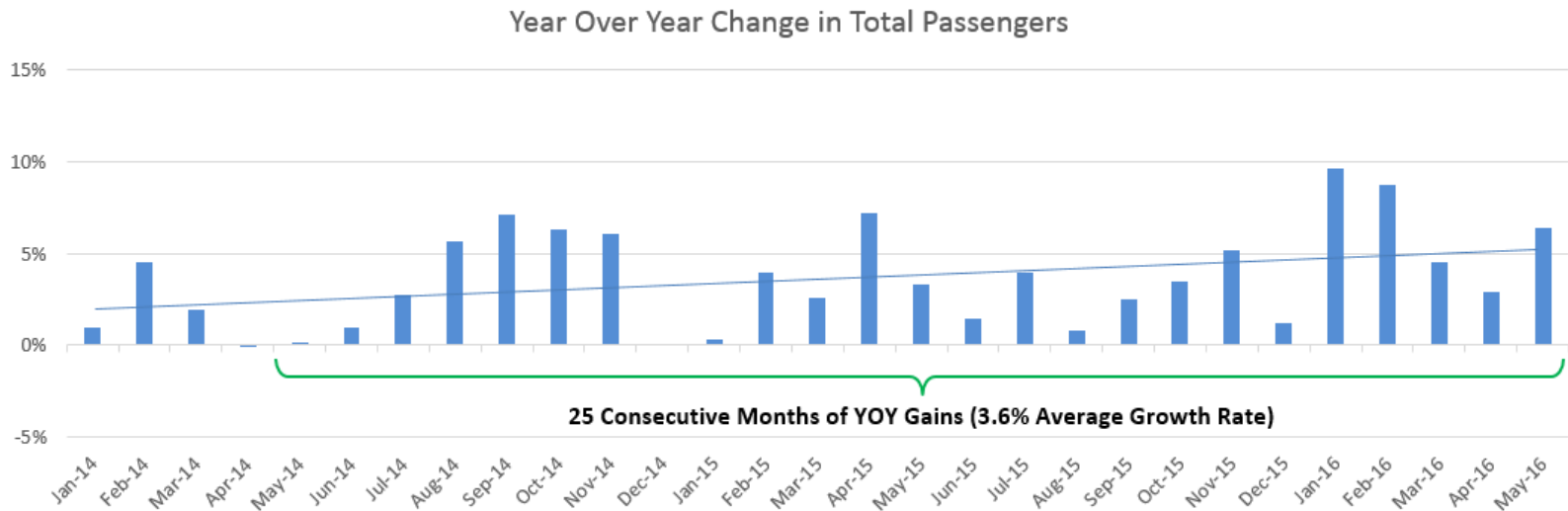
Berlin Reservoir Erosion Control

- Shoreline treatment is necessary to limit erosion and discourage the nesting and use of the ponds by waterfowl
- Airport Operators must limit the bird population in and around the airport to minimize aircraft bird strikes
- Project utilizes concrete rubble from the Runway 1R-19L rehabilitation
- Project is being considered for a 2016 Environmental Achievement Award by the Kansas City Environmental Management Commission

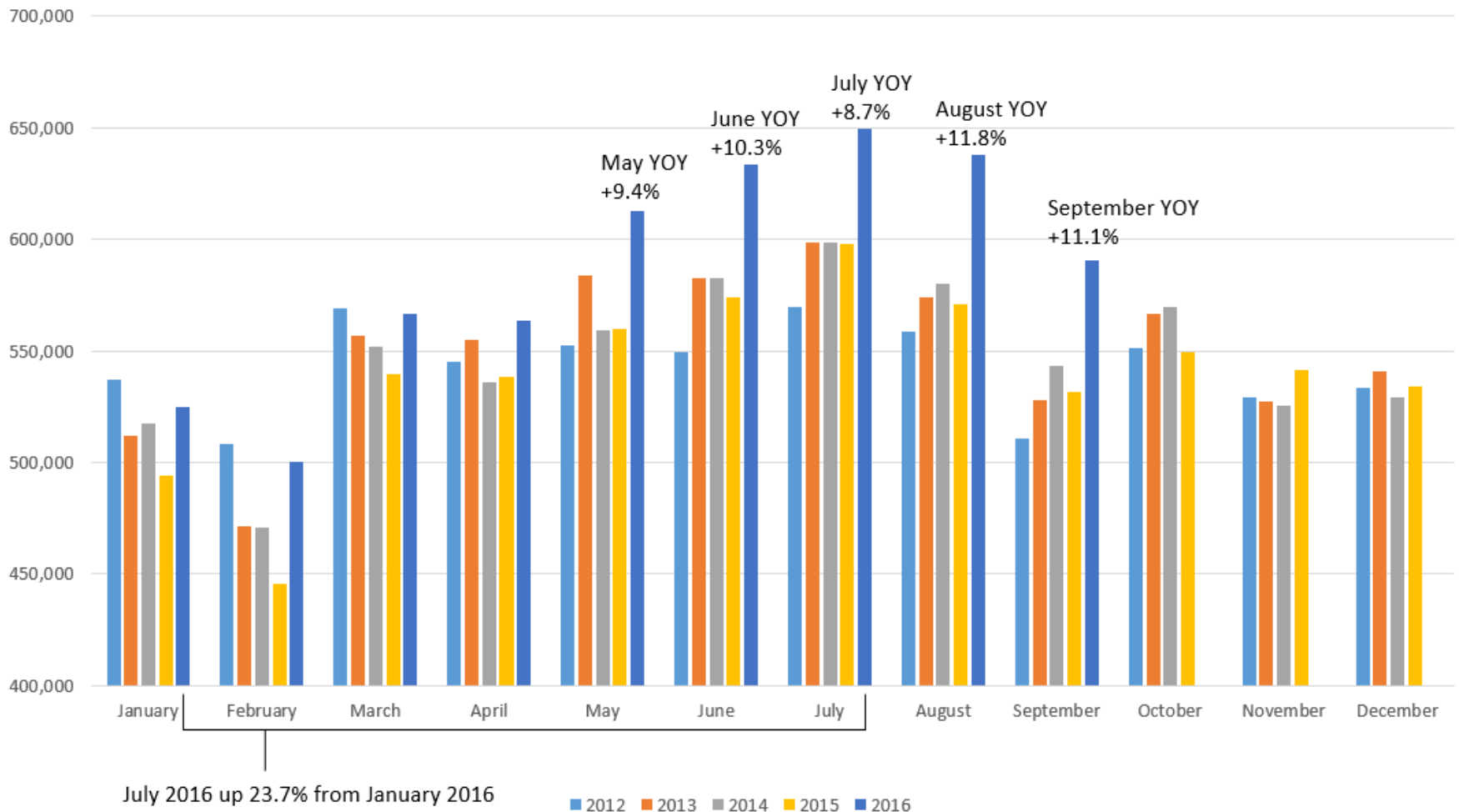


Passenger Growth at KCI

- ✈ May 2016 marked 25 consecutive months of year over year passenger gains at KCI
- ✈ 2016 on pace for 10.9M passengers (up from 10.5M in 2015)
- ✈ Future seat capacity indicates passenger growth trend will continue

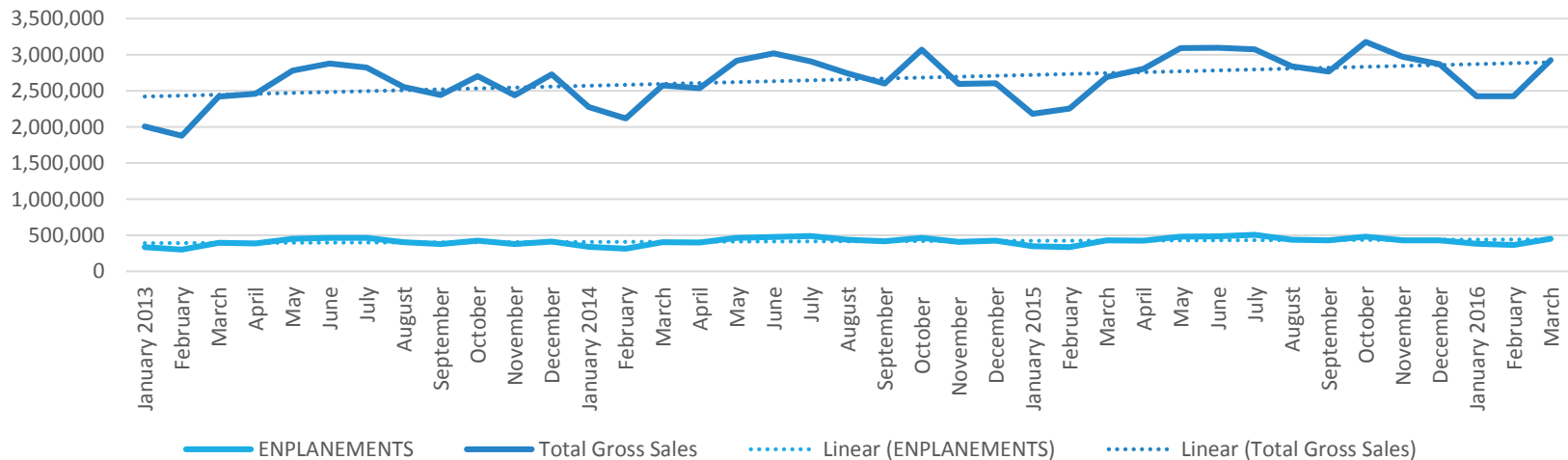


Airline Seat Capacity at KCI



Concessions Improvements

- ✈ Concessions kiosk recently installed in the Gate 87/88 departure lounge
- ✈ All gates at KCI now have access to food & beverage selections
- ✈ Gross revenue YE1Q16 up 7% YOY



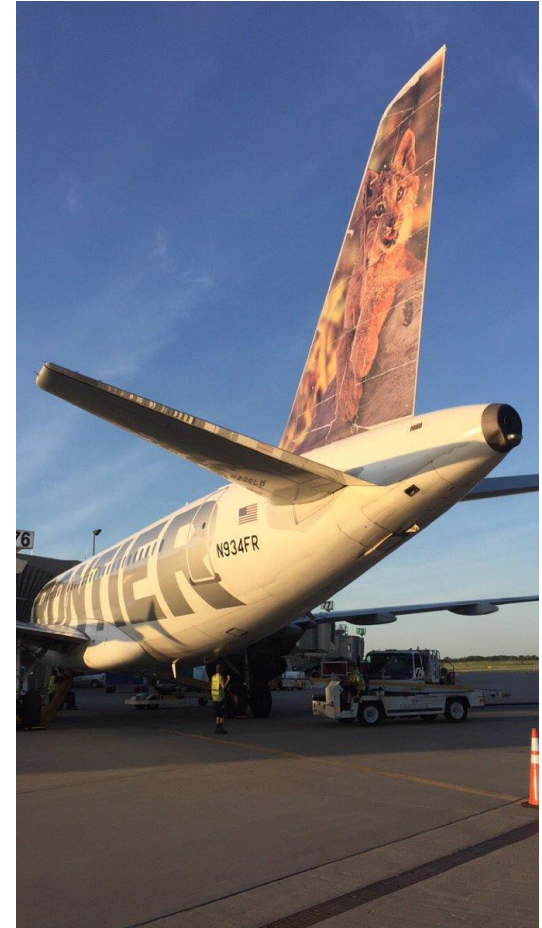
KCI Ambassador Event – 6/20

- Annual Discovery Tour to see what's new in the Kansas City region
- Toured WWI Museum, 2010 Art Gallery, KC Streetcar and Power & Light District
- Six new Ambassadors joined the program in 2015



Frontier to Philadelphia

- ✈ Thrice-weekly nonstop service between Kansas City and Philadelphia began June 2
- ✈ Operated with Airbus A319 equipment
- ✈ Other new service from Frontier at KCI
 - ✈ Orlando began in January 2016
 - ✈ Chicago began in April 2016
 - ✈ Atlanta began in April 2016



American to Los Angeles

- Daily nonstop service between Kansas City and Los Angeles began June 2
- Operated with Airbus A319 equipment
- Becomes twice-daily service in September 2016
- Other new service from American at KCI
 - Cancun began in March 2016
 - New York (LGA) began in April 2016



Southwest to Pensacola

- Saturday-only nonstop service between Kansas City and Pensacola began June 11
- Operated with Boeing 737 equipment
- Service June through August 2016
- PNS becomes KCI's 9th nonstop route to Florida
- Other new service from Southwest at KCI
 - LaGuardia began in April 2015
 - Orange County began in November 2015



Southwest to San Antonio

- ✈ Daily nonstop service between Kansas City and San Antonio begins November 6th
- ✈ Operated with Boeing 737 equipment
- ✈ San Antonio is the most popular destination from KCI without nonstop service.
- ✈ San Antonio becomes KCI's 47th nonstop destination

***New Nonstop Flights to San Antonio
Begin November 2016***

Southwest 



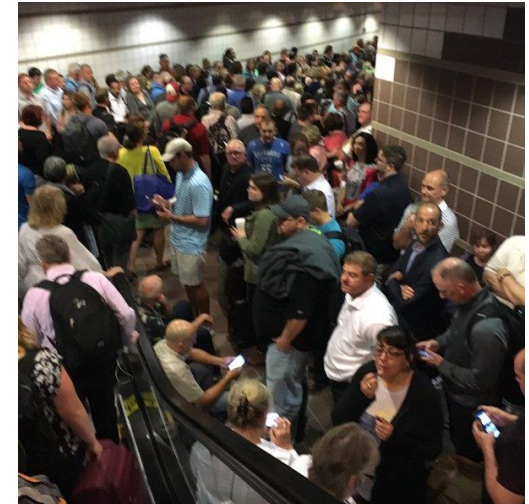
Emergency Preparedness

- ✈ Annual tabletop exercise as required by FAR Part 139 held in May
 - ✈ Includes participation with key stakeholders: KCPD, Fire Department, Airlines, Highway Patrol, TSA, Red Cross and others
- ✈ Live ARFF training conducted at both airports in April
- ✈ Annual FAA airfield inspection completed this week

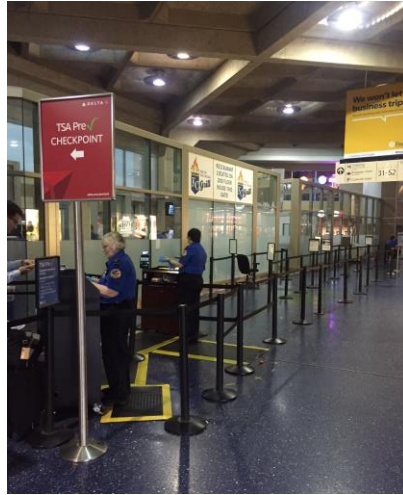


May 26 Weather Event

- ➔ Severe weather in the vicinity of KCI during the late afternoon included a tornado warning
- ➔ Reports of a tornado at Weatherby Lake (4 miles south of KCI)
- ➔ Evacuated terminals to safe areas



May 26 Weather Event



Tim @theisti · May 26

Timothy D of @SouthwestAir was perfect during @kciairport tornado evacuation. Great customer service.



rosiejwr @rosiejwr · May 26

I say "good job!" to the @KCIAirport #TSA folks. Terminal had to evacuate for tornado warning. @TSA truly hustled 2 get ALL back through.



Joe Rees @reesj02 · May 26

@united @KCIAirport Thanks for handling the KC storms so well. Safe and still great customer care. #flysafe

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